

Frequently Asked Questions

Accepted Insurance

*We are available to take your calls during normal business hours
Monday through Friday from 8:00am to 5:00pm.*

- **How do I contact PCA's billing department?**
Please dial **(714) 445-0228**. If any change has occurred with your insurance or medical group please call our office as soon as possible.
- **What insurance does PCA accept?**
PCA accepts all insurance types but you may need an authorization depending on your insurance. If you have any questions regarding insurance, claims or billing please call **(714) 445-0228**.
- **If I have PPO insurance and I need testing done, do I need a referral?**
If a PCA cardiologist is ordering your test we will request the authorization for you (no action required from patient). However, if your primary care physician is ordering a nuclear test or echocardiogram an authorization is needed.
- **I want to ensure that my cardiovascular care from my cardiologist is not interrupted by changing my insurance, what do I need to know?**
Please call us before switching your insurance because there are some health plans that PCA is not contracted with. When in doubt please call our expert staff for advice as to what choices might be best for you.
- **I am a Monarch Healthcare or other managed care patient, what is my first step to see a PCA cardiologist?**
Secure a referral from your primary care physician.

In general, PCA accepts all patients regardless of their insurance coverage. At times this may mean we have to customize a payment structure that is mutually acceptable.